

State of Vermont
SimplyOne Medicare: Cigna Medicare Advantage and ESI EGWP PDP Comparison

ESI EGWP PDP	
Formulary	No change
Benefits	No change
Network	No change
General Service and Administration	
Full Service Retiree Administration	Retiree administration through our vendor partner, a certified MWBE, dedicated to group retiree health plans, to provide live customer service, communications, eligibility, enrollment, billing reconciliation, call center support and more.
Dedicated Onsite	Full-time onsite representative with access to eligibility, claims, billing, etc. servicing all Cigna products to support State of Vermont and retirees. Details will be finalized upon notification of sale.
Customer Service 800#	Combined 800# for medical and pharmacy
ID Cards	Cigna ID cards with dedicated and combined 800#
Account Management	
Account Management	Cigna and Express Scripts will deliver simplified benefit administration by providing one single, trusted point of contact for retiree medical and prescription drug account management.
Medical Network	
Network	The Cigna Medicare Advantage group retiree plan is a passive PPO. The State of Vermont retirees will have the freedom to see any provider who participates in the Cigna Medicare Advantage PPO network or who accepts Original Medicare and the Cigna plan with the same cost share in or out-of-network.